Rhentu Doeth Cymru / Rent Smart Wales

Training requirements at renewal > Survey results

Preferred learning styles

Environment (Agent)

41% Online
27% Blended
24% Classroom

Environment (Landlord)

63% Online
20% Blended
17% Classroom

Method of learning (Agent)

28% Case studies
24% Assessment
19% Problem solving
18% Quizzes & games
12% Group discussion

Method of learning (Landlord)

31% Case studies
22% Problem solving
19% Assessment
14% Quizzes & games
14% Group discussion

Preferred format

Re-licensing training option (Agent)

38% Online intensive (1-day equivalent)
38% Continued Professional Development
24% Classroom intensive (1-day equivalent)

Re-licensing training option (Landlord)

50% Online intensive (1-day equivalent)
32% Continued Professional Development
18% Classroom intensive (1-day equivalent)

Online training > Usage and preferred media

Devices used for online training (Agent)

78% Laptop/Desktop **15%** Tablet **7%** Mobile

Devices used for online training (Landlord)

74% Laptop/Desktop **18%** Tablet **8%** Mobile

Elements of online training (Agent)

25% Video

25% Manuals and guides
21% On-screen text
15% Webinars
13% Audio

Elements of online training (Landlord)

27% Manuals and Guides

26% Video
26% On-screen text
11% Webinars
10% Audio

Content > Topics and course materials

Top 5 topics (Agent)

Renting Homes (once enacted)
Recent law changes
Managing tenancies effectively
Inventories, deposits and damage disputes
Fire Safety

Top 5 topics (Landlord)

Recent law changes
Renting Homes (once enacted)
Managing tenancies effectively
Gas and electrical safety
Fire Safety

Preferred course materials (Agent)

25% Manuals and Guides

24% Checklists
20% Downloadable resuts
19% Powerpoint slides
12% Glossaries

Preferred course materials (Landlord)

31% Manuals and Guides

29% Checklists
18% Downloadable results
15% Powerpoint slides
7% Glossaries