



## Tenant Consent Form Rent Smart Wales Central Heating Grants

Your landlord may be eligible for Rent Smart Wales funding to support with the cost of installing central heating at your rental property.

To support a landlord application, you are asked to complete the following Tenant Consent Form. The details you provide will be used to conduct eligibility checks and where appropriate referred to our delivery partners to determine whether your circumstances are better served by another organisation. If this is the case, you and the landlord will be advised.

To learn more about the Rent Smart Wales central heating grants visit [www.rentsmart.gov.wales/en/energyefficiencyfunding](http://www.rentsmart.gov.wales/en/energyefficiencyfunding)

### Tenant Details

**First name**

**Surname**

**Email address**

**Contact number**

**Alternative contact number**

**Rental property address**

**Postcode**

**I have been asked by my landlord to contact Rent Smart Wales**

|                          |                          |
|--------------------------|--------------------------|
| Yes                      | No                       |
| <input type="checkbox"/> | <input type="checkbox"/> |

**Are you on a means tested benefit?**

*Means tested benefits include; Child Tax Credit, Council Tax Reduction, Housing Benefit, Income-based Jobseeker's Allowance, Income-related Employment and Support Allowance, Income Support, Pension Support, Universal Credit, Working Tax Credit*

|                          |                          |
|--------------------------|--------------------------|
| Yes                      | No                       |
| <input type="checkbox"/> | <input type="checkbox"/> |

**If no, do you claim any of the following? Tick all that apply -**

- Disability Living Allowance
- Personal Independence Payment
- Attendance Allowance
- Severe Disablement Allowance
- Industrial Injuries Disablement Benefit
- War Pensions Mobility Supplement
- Constant Attendance Allowance
- Armed Forces Independence Payment
- Child Benefit with a household income below the relevant threshold

**If you are not on a means tested benefit or a benefit listed above, please tell us how many people live with you**

Adults  Children (under 18)

**If you are not on a means tested benefit or a benefit listed above, please tell us about your financial position**

Monthly net income after Tax, National Insurance, and pension deductions

Average monthly fuel bills (gas and electricity)  Monthly council tax

Monthly rent

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**YES Energy Solutions:** YES Energy Solutions are the Data Controller for personal data provided to deliver this project. All information will be treated in confidence and processed in accordance with the Data Protection Act 2018. YES Energy Solutions' responsibilities include processing all scheme enquiries, validating eligible householders and gathering evidence, keeping residents informed, overseeing the customer journey, managing contractors, coordinating technical surveys, producing quotations and booking install appointments, engaging with Wales and West Utilities to coordinate gas connections, arranging gas meter installations and providing tariff advice, securing and applying ECO funding for qualifying measures, coordinating technical monitoring inspections through an approved third party, collecting customer feedback, completing monthly progress reports, handling compliments and complaints, and carrying out post-install case study interviews with a sample of residents.

## Tenant consent

In order to proceed with an application, you must give consent for the information provided to be used to secure improvements at your rental property and to be shared with named partners for this purpose. More information relating to the funding and delivery partners can be viewed online at [www.rentsmart.gov.wales/en/energyefficiencyfunding](http://www.rentsmart.gov.wales/en/energyefficiencyfunding)

**All fields below must be ticked in order to proceed with an application**

### PLEASE READ THE FOLLOWING CAREFULLY:

- I confirm that I have read the information available online at [www.rentsmart.gov.wales/en/energyefficiencyfunding](http://www.rentsmart.gov.wales/en/energyefficiencyfunding). I have considered the information and did not have any further questions or all of my questions have been answered.
  
- I give permission for RSW to share my personal data with YES Energy Solutions, Sure Maintenance, my local authority area, funding bodies (ECO & Affordable Warmth Solutions) and where relevant to the processing of my application and delivery of works.
  
- I understand that I can withdraw my consent for data being shared by contacting Rent Smart Wales and the other delivery partners by using the details below at any time.
  
- I understand that my income and benefit entitlements will be used to maximise the funding available for this work to assist my landlord and where appropriate, used to refer to alternative funding sources e.g. Nest.
  
- I understand that my income and benefit entitlements will be shared between YES Energy Solutions and my local authority as it may be required to determine and prove eligibility to the scheme.
  
- I agree to take part in the above project and allow the contractor Sure Group access to the property between the normal hours of 9am – 5pm Monday to Friday.

*If any fields remain unticked, Rent Smart Wales will be unable to proceed with the application*

## Privacy Policies

### Rent Smart Wales

To view privacy policy visit [www.rentsmart.gov.wales/en/privacy-policy](http://www.rentsmart.gov.wales/en/privacy-policy)

Email: [rentsmartwales@cardiff.gov.uk](mailto:rentsmartwales@cardiff.gov.uk)

Telephone number: 03000 133344

Address: Rent Smart Wales, PO Box 1106, Cardiff, CF11 1UA

### YES Energy Solutions

To view privacy policy visit [www.yesenergysolutions.co.uk/privacypolicy](http://www.yesenergysolutions.co.uk/privacypolicy)

Contact us form: [www.yesenergysolutions.co.uk/contact-us](http://www.yesenergysolutions.co.uk/contact-us)

Telephone number: 01422 880 100

Address: YES Energy Solutions, Unit 1, Brookwoods Industrial Estate, Burrwood Way, Holywell Green, Halifax, HX4 9BH

### Local Authorities

Rent Smart Wales is working with all 22 local authorities in Wales:

To view the full list of privacy policies and contact details for each local authority visit [www.rentsmart.gov.wales/en/localauthorityprivacypolicies](http://www.rentsmart.gov.wales/en/localauthorityprivacypolicies)

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**Printed name:**

**Signed:**

**Date:**

**Once completed, this form can be returned by:**

Post to Rent Smart Wales, PO Box 1106, Cardiff, CF11 1UA

OR

A scanned copy can be sent to **[RSWCentralHeating@cardiff.gov.uk](mailto:RSWCentralHeating@cardiff.gov.uk)**